



## Payment Information

---

After the 7-day satisfaction guarantee period, payments can be made by PayPal, check, credit card, or money transfer.

Note: Not paying the invoice does not result in cancellation of the order. In the event that you need to cancel your order, you must provide written notification within the 7-day satisfaction guarantee period. After the 7-day satisfaction guarantee period is over you have 7 days to submit your payment.

## Payment Methods

---

### PayPal

You may pay your invoice [online](#)<sup>1</sup> using PayPal.

Enter your invoice number and the email that was used when the order was placed. Proceed to the PayPal site. Choose your country to display the appropriate language and enter the information to make the payment.

Alternatively you can login to your PayPal account and submit the payment to [paypal@teamviewer.com](mailto:paypal@teamviewer.com). Please include your invoice number to ensure proper credit.

### Check

To pay your invoice using a check, please mail your check to the following address:

**TeamViewer GmbH**  
c/o TeamViewer Inc.  
3001 North Rocky Point Drive East  
Suite 200  
Tampa, FL 33607-5810

### Credit Card

You may pay your invoice [online](#)<sup>2</sup> using MasterCard, VISA, or American Express.

Enter your invoice number and the email that was used when the order was placed. Proceed to the credit card payment site. Enter the credit card information to submit the payment.

Note: If the transaction is declined, please contact your credit card company to ensure that your credit card can process international transactions.

### Money Transfer

To pay your invoice using a bank money wire transfer please contact your bank to complete this process. Here is the information that you will need to submit the payment:

<b>Payee</b>	TeamViewer GmbH
<b>Bank</b>	Kreissparkasse Goepfingen Marktstr. 2, 73033 Goepfingen, Germany
<b>IBAN</b>	DE64 6105 0000 0049 0001 40
<b>BIC/SWIFT</b>	GOPSDE6G

---

<sup>1</sup> <https://www.teamviewer.com/licensing/paypal.aspx>

<sup>2</sup> <https://www.teamviewer.com/licensing/authorization.aspx>